

Member Induction Feedback:

Question 1: Did you attend any of the Member Induction sessions? If not, why not	
1.	"I did attend a Members' Induction Session"
2.	"Yes, as many as I could"
3.	"I attended six induction sessions and subsequently a Code of Conduct meeting"
4.	"I didn't attend any sessions"
5.	"I did attend one evening of induction and found it more informative than I expected as I had updates on the departments.....one aspect of a department's activity was quite new to me and that was very interesting. Clearly I can't comment on how new members found the sessions but I would have thought they would be informative and lead on to further more detailed queries afterwards"
6.	"I attended all of them"
7.	"I attended excellent induction meetings on the 29 th May conducted by Ben Denton and learned a lot"
8.	"No I didn't attend. I was not available"
9.	I attended a 1:1 session with Peter Large. I would not have changed anything.

Question 2: If you were planning the Member Induction, what would you have done differently?

1.	“It is very difficult to get Members excited on this. I suggest that next time examples of practices that would contravene a Standards Code are given. It also might be an idea to give Members a short quiz on what they think is acceptable and what isn't”. <i>(This was specifically in reference to the Code of Conduct session)</i>
2.	“Cut down significantly on the length of the Powerpoint presentations. They tended to make the sessions unnecessarily one-way and didactic. One of the sessions just had someone reading every word of the PowerPoint slides, with no interaction at all until the very end. But overall, they are a good idea and they were done well, by the way”.
3.	“Both the sessions and the informal poster presentations were very helpful. I was, of course, newly elected at the time. A short description of each session would have been helpful beforehand to help decide which to attend”
4.	“I would give all and in particular about to be elected councillors (should they be elected) more notice of the session dates. It is quite a lot of information to absorb in a short timescale, so it may be helpful to have the info sent out on line prior to the sessions”
5.	“It could have been slightly improved by having few case studies to illustrate the most common situations on which members ask for guidance”.
6.	“Thought it went well, right content and length of session”
7.	“I would have attended more but was not able to after Mayormaking”
8.	Too much emphasis was made on showcasing various achievements, rather than providing explanation as to the process and members can benefit and actually

	use the services of various departments. This could be rectified. The purpose of these inductions should be to provide new members with practical information as to how they might engage with different services within departments e.g. on casework, policy issues etc.
9.	<i>Suggestion:</i> "A '3 months In' Q & A with SEB"
10.	I would focus more on providing contact lists, talking about common issues and a session meeting the relevant Member Services Officer to go through the ward budgets etc.
11.	"It would have been useful if SEB directors had provided information on the go-to people in their teams for queries"
12.	"I attended all the sessions. I found them informative and helpful. However, it would have been useful if we had been provided with details of whom to contact in the various departments when undertaking casework"
13.	<i>Suggestion:</i> "A written briefing summary or copies of the slides in anticipation would have helped focus on any specific questions".
14.	<i>Suggestion:</i> "More options on timing as difficult to attend many sessions. Good idea to have stands in one room to begin with. Good to have succinct written material to back up the sessions"
15.	<p>"I would have worked to give more information on the process that councillors should be using in the different areas to be most effective.</p> <p>While it was great to see the achievements of each of the departments and the challenges they face, I have spent a lot of time subsequently working out how I fit into the system and the most effective way to raise an issue.</p> <p>It would be useful for each department to have provided a single sheet A4 executive summary of their achievements and challenges, along with a single sheet with how councillors can interact with the service on behalf of residents"</p>

16.	"I was happy with the content".
17.	"It would be beneficial if some case work examples were included i.e. if you have a complaint re planning/ parking/ housing this is how you can deal with it/ who to contact and here are historic examples of what happened and how a local councillor made a difference"